

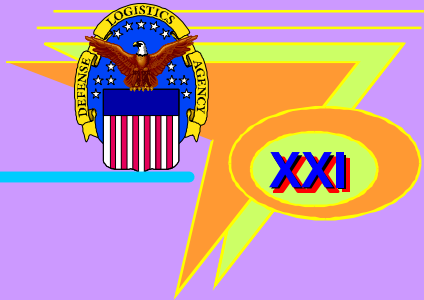


# MRM # 10

## DCMC CAO QA ROLE

**“SITTING ON YOUR LAURELS  
OR TAKING CHARGE OF DESTINY”**

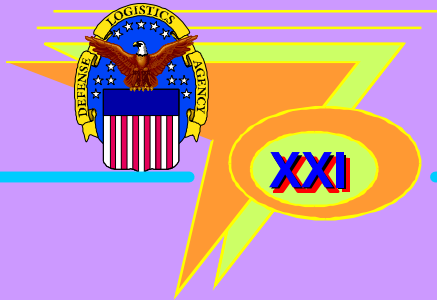
DCMC-OG  
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## PERSPECTIVE - TAKING CHARGE

- **MANDATE: Redesign DoD Source Acceptance**
- **TASK: Perform a comprehensive reassessment of current source acceptance policies and procedures**
  - ☯ **Set targets**
  - ☯ **Reduce DCMC engagement**
  - ☯ **Develop methodology to institutionalize**

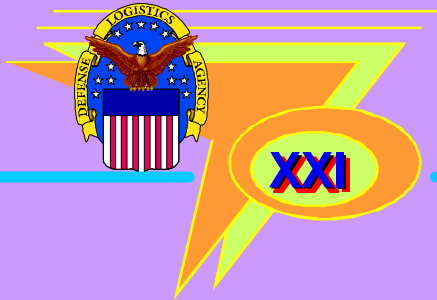




## MRM # 10 Vision Statement

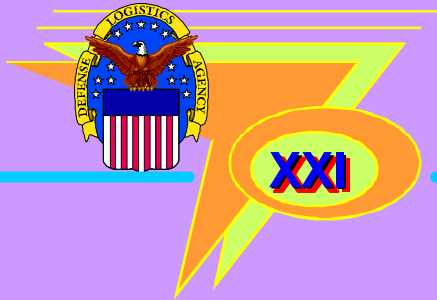
# PROPOSED

**DCMC CAO is committed to promoting more cost-effective ways of doing business such as continuously identifying and eliminating unnecessary source inspection**



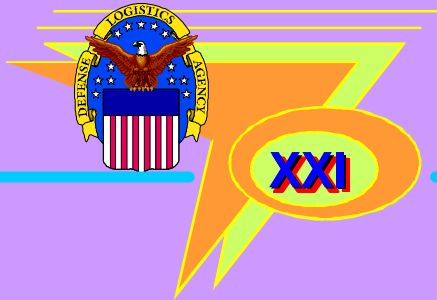
## GOALS

- **Position DCMC CAO to anticipate MRM # 10 impact by using risk and process management methods**
- **Maintain quality, value-added service to CAO customers concurrently with meeting potential increased workload in a resource-constrained environment**



## OBJECTIVES

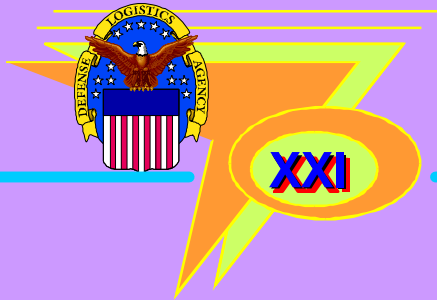
- To lead, train and equip the work force to perform proficiently in the new business environment
- To be active in reducing DCMC engagement and in meeting the projected source inspection reduction numbers



## AVAILABLE TOOLS/OPTIONS

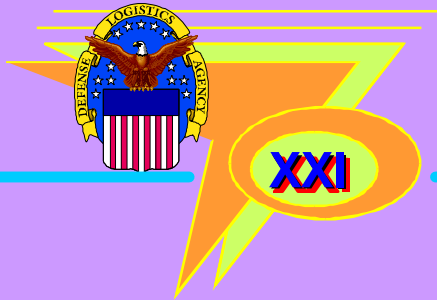
- **Contractor Self Oversight (CSO)**
- **Alternative Release Procedures (ARP)**
- **Certificate of Conformance (CoC)**
- **Direct Vendor Delivery (DVD)**
- **Contractor Risk Assessment**
- **Combinations Listed**

**Options can be contractor, contract, process, or product specific where feasible**



## CAO PRIME DIRECTIVE

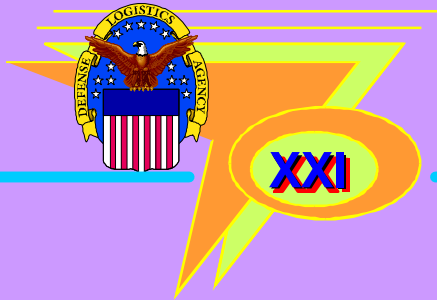
- **Develop a strategy to meet overall MRM #10 directives and projected resource reductions using available options**
- **Develop action plans for strategy implementation**
  - ☯ **60 day plan**
  - ☯ **180 day plan**
  - ☯ **360 day plan**



## IMPLEMENTATION STRATEGY

- **Reduce source inspection at all contractors to value-added activities only**
- **Use the available options to the maximum reasonable extent**
- **Piggy-back on prime contractor supplier quality management when cost effective**
- **Develop a well-trained, synergetic Team capable of effecting team goals**



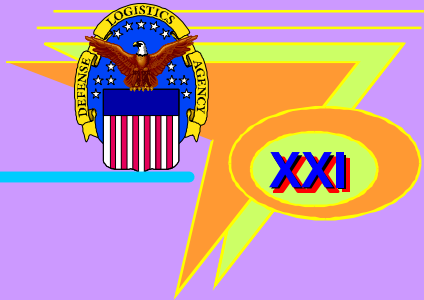


## TEAM STRATEGIES

- Team use a parallel approach based on specific contractor selection criteria

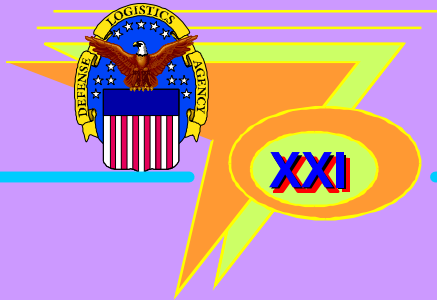
☯ Focus on larger contractors. It offers a better return for time invested

☯ Identify smaller, more commercially oriented contractors. It offers opportunities to reduce the number of contractors requiring source inspection



## CONTRACTOR SELECTION CRITERIA

- Multiple programs
- Single commodity producer
- Commercial commodity producer
- Non-complex product lines
- Low contract volume, non-critical items
- Certificate of Conformance clause
- Low risk ratings
- Other second party data or presence



## DEFINE SUCCESS

- Success is realized when all Teams are performing proficiently and all contractors assigned to the DCMC CAO are producing quality products with the minimal amount of Government effort
- Measure the rate of success by counting the number of contractors, products, programs, or processes where reduced oversight is implemented (CSO, ARP, DVD, or CoC)



## DEFINE SUCCESS

- Establish internal goals

- ☯ 2 reductions in 60 days (stretch goal= 4)

- ☯ 10 reductions in 180 days (stretch goal = 15)

- ☯ 20 reductions in 360 days (stretch goal = 30)



# TEAM NORTH - ACTION PLAN

## Profile Contractor Base

Contractor	PBAM Rating	Second Party	Third Party	SOQ	CSO	ARP	DVD	CoC
1. ABC CORP	L	Boeing-D1 9000	ISO 9001-X	X	X			
2. DEF CORP	L	FAA	AS 9000-X	X	X			
3. GHP CORP	L			X				X

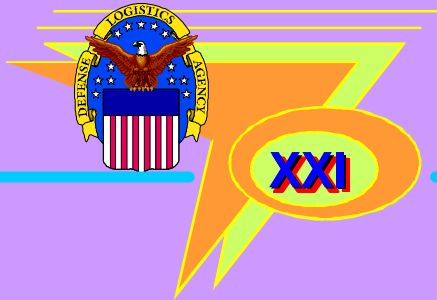
## Product & Manufacturing Assurance Risk

Contractor	Quality Req Risk	Product Risk	Process Risk	Quality History
1. ABC CORP	L	L	L	Excellent history; Gold supplier; Mature
2. MCP CORP	L	L	L	Distributor; commercial

## Tracking Actions

60 Days    180 Days    360 Days

Contractor	Start	Comp	Start	Comp	Start	Comp	Options Selected	Rationale
1	X					X	CSO	excellent history; MOA
2	X	X					CoC	Non-complex; excellent history



## CHARGING - FIRST STEPS

- **Contractor MRM # 10 Information Seminar**
- **Gap Analysis**
  - ☯ **Baseline options versus contractors**
- **MRM # 10 Focusing Project**
  - ☯ **Teams seek out every opportunity**
  - ☯ **Improve risk analysis in during contract review**
- **Training as necessary - Data Analysis**



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## CREDITS

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